

Adapt Consulting Company Limited

Task: Delivery of key business tools through definition of requirements options analysis, communication, co-ordination and collaboration.

ROLE: Project Manager/Consultant

ISSUES: The organisation was going through unprecedented change and growth and whereas in the past vision, mission, communication, projects, and business performance could easily be discussed around a large table the rapid recruitment, plus growth by acquisition meant that the old processes were not scalable.

ACTION: Reviewed what key mission, communication, projects, and business performance information needed to be shared and the best tools for achieving this. Set-up the roles, goals, controls for the project. Worked with leadership to agree the information the organisation wanted to share. Used a series of workshops to build a coalition of contributors. Worked through the steps, requirements, solution design, options evaluation and product selection. Managed project delivery, including design, build, deploy, test and training. Used a series of workshops to build a coalition of contributors.

OUTCOME: The result was as an integrated tool for intranet communications, project and programme reporting and support for acquisition programme. The project was delivered on-time, on-budget, to-specification and was used as one of the case studies for the ISO audit of best practice in project delivery.